

Archway Newsletter

Notice Regarding Training & Support

We wish all of you and your families good health and safety during these unprecedented times. Per Orange County, CA Public Health Mandate, the Archway Systems office will be closed until at least March 31. To contact us, please call the Archway main office at (714) 374-0440 and you will be directed to one of our employees' cell phones. Additionally, you may reach our main points of contact at the emails listed below.

For MicroStation & VersaCAD Support: Mike Lazear - mike@archwaysystems.com

For ProjectWise & VersaCAD Support:

Josh Lazear - josh@archwaysystems.com

For Sales:

Tom Lazear - tom@archwaysystems.com

For Training & Customer Service: Nick Peluso - nick@archwaysystems.com

Effective immediately and until at least April 15, here is what we are doing to help in these uncertain and difficult times:

- 1. All in-person user events are canceled.
- 2. Phone support will continue uninterrupted.
- 3. Sales help will continue via email and phone.
- 4. Open Enrollment classes at Archway will be replaced with remote online instruction at the same prices.
- 5. Onsite classes are available so long as instructor and students can stay 6 feet apart.
- 6. Archway will replace any onsite class with a remote class at the same price.

With these adjustments, our goal is to continue to provide excellent support, sales and training to help you continue to meet your goals. We will continue to keep you updated over the next few months and please reach out to us if you have any questions.





Product Training Partner

We are a Bentley Platinum Channel Partner - Secure the best prices and service for your Bentley software needs. Buy with us today! We are an Authorized Bentley Product Training Partner - See our current Class Schedule on <u>LearnMicroStation.com</u>

Angie Krebs (714) 374 0440 angie@archwaysystems.com www.archwaysystems.com
Archway Systems, Inc.

Website Services About Us Contact Us Newsletters

Connect with us



